

# UPPER BUCKS COUNTY AREA VOCATIONAL TECHNICAL SCHOOL

SECTION: PUPILS

TITLE: STUDENT COMPLAINT  
PROCESS

ADOPTED: February 21, 2008

REVISED:

219. STUDENT COMPLAINT PROCESS	
1. Purpose	The Joint Operating Committee recognizes that students should have the right to request redress or review of any school-related activity/issue. Complaints shall be addressed through an appropriate appeals procedure/process.
2. Definition	A <b>student complaint</b> shall be any concern that arises from actions that directly affect the student's participation in an approved educational program at the school.
3. Authority	The Joint Operating Committee and its employees shall recognize and address student complaints, provided that such complaints are made in accordance with procedures and policies approved by the Joint Operating Committee.
4. Delegation of Responsibility	The school administration shall establish the protocol for filing and processing student complaints.
	References:  School Code – 24 P.S. Sec. 1850.1